

KABI SUKANTA MAHAVIDYALAYA

(Affiliated to the University of Burdwan) ISO 9001:2015 Certified | Re-accredited by NAAC with 'B'

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Annual Report of the Student's Grievance and Redressal Committee Academic Year: 2022-2023

The Student Grievance and Redressal Cell in our college is actively working towards resolving student concerns, with a comprehensive awareness campaign conducted to inform students about its functions. A meeting for the Academic year of the Student Grievance and Redressal Committee was convened on 04-04-2023.

Regular checks of the box, conducted every 15 days, ensured timely processing. However, one grievances were found inside the box throughout the Academic year.

Recognizing the prevalent use of online platforms among students, the committee decided to establish a new email address for students to submit their grievances anonymously and conveniently. Despite these measures, the absence of grievances in the Academic year raised concerns. It was speculated that students might be unaware of the grievance submission process or may hesitate to express their concerns.

In response, the committee proposed that the Principal arrange additional face-to-face meetings, coordination sessions, and awareness programs to ensure students are well-informed about the Grievance and Redressal Cell and feel comfortable utilizing its services.

Convener

Student's Grievance and Redressal Cell

Sitheman det.

PRINCIPAL

KABI SUKANTA MAHAVIDYALAYA

PO.-ANGUS. DIST.-HOOGHLY

Principal (Dr. Md. Salauddin Khan)

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Annual Report of the Student's Grievance and Redressal Committee Academic Year: 2021-2022

Upon opening the designated grievance submission box, it was discovered that no documents from students were found inside. This prompted the committee to investigate the potential reasons behind the absence of grievances.



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Annual Report of the Student's Grievance and Redressal Committee Academic Year: 2019-2020

The Grievance Redressal Committee convened on August 2019 with the objective of addressing student grievances and suggestions, as well as deliberating on strategies for resolving these issues.

Upon opening the designated grievance submission box, it was discovered that no documents from students were found inside. This prompted the committee to investigate the potential reasons behind the absence of grievances.



Convener
Student's Grievance and Redressal Cell

PRINCIPAL

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